

# Bangor Cash Register Company Limited

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**BCR**

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## Eat Out to Help Out

For our customers that have registered for the new government scheme Eat Out to Help Out, a new script (computer code) has been developed to assist you and your staff with everything that you need. The guys at ICR Touch have been working tirelessly in the background to bring you this new feature at short notice and BCR are ready to get your EPOS system setup for the new VAT rate changes and install the new script.

### Overview

This script handles the government's Eat Out To Help Out scheme which offers a discount on eating out. Full info can be found here:

<https://www.gov.uk/government/publications/get-more-information-about-the-eat-out-to-help-out-scheme/get-more-information-about-the-eat-out-to-help-out-scheme>

### Key Information

1. The discount is only available on Monday-Wednesday during August 2020. The script will not work outside of August 2020 so you don't need to do anything when the offer is over.
2. 50% discount up to a maximum of £10 per person, to diners for food or non-alcoholic drinks to eat or drink in (Not takeaway).
3. Alcohol and service charges are excluded from the offer.
4. VAT is still based on the full amount of the sale and not just the discounted amount.

### TouchTakeaway / By Table

The script will also work for the web ordering apps TouchTakeaway / ByTable

The screenshot shows a mobile app interface for a restaurant named 'Hogs'. At the top right, there is a shopping cart icon with the total amount '£31.39'. The main section is titled 'Your order' and lists the following items:

Item	Quantity	Price
Orange Juice	1	£1.70
Chicken Wings	1	£4.95
Steak 1 x Blue 1 x Salad 1 x Cider	1	£15.69
Coca Cola	1	£1.65
Apple Crumble 1 x Custard	1	£7.40

Below the items, a summary box shows:

Order Total	£31.39
Discount Eat Out To Help Out Remove	- £10.00
Subtotal	£21.39

Charges will be calculated at checkout.

At the bottom, there are two buttons: 'CLEAR ORDER' and 'ADD MORE ITEMS'. Below these is a promotional banner for 'Eat Out TO HELP OUT' with the text 'Get up to £10 off per person on food and non-alcoholic drinks.' and a 'CLICK TO APPLY DISCOUNT' button. A green banner at the very bottom states 'Your discount has been applied'.

## **EPoS Workflow**

When the sale is ready to be finalised the user will need to press **Subtotal**. Any split bills will need to have been completed already. The script will then do some checks to ensure it Monday-Wednesday and August 2020 and that there is no Takeaway key present in the sale. It will also ask the user if the sale is part of a function or private event as this is not included however this setting can be turned off.

If the above is all eligible then the script will check through the sale adding the net price of any eligible products. At BCR we will setup your products for selective itemerser so only those selected i.e. food and soft drinks will be discounted.

If the sale does not have any covers attributed to it already then the script will ask for the number of covers.

If the value of the eligible products is greater than £20 per person then the script will allocate a discount of £10 per person as this is the maximum allowed.

If the value of the eligible products is LESS than £20 per person then the script will allocate a 50% discount per person.

The Eat Out to Help Out discount will then be applied. At this point the sale will be in finalisation and no other changes can be made to the sale. In order to ensure this is not done accidentally before the user is ready we will display this message:



This serves two purposes:

1. Allows the user to back out without accidentally finalising the sale before they are ready.
2. Clearly shows the discount so they can tell their customer.

Selecting NO will stop the process and they can carry on as normal. Selecting YES will apply the discount to the finalise key and leave the remaining balance to be finalised as normal to cash or card.

## **Reporting**

For each day you're using the scheme, you must keep records of:

- Total number of people who have used the scheme in your establishment.
- Total value of transactions under the scheme.
- Total amount of discounts you've given.

The following will be reported on the Z report each day when the report is run. This report can also be viewed in TouchOffice Web (cloud back office) under Till Reports.

- Eat Out Help Out Covers
- Eat Out Total Value

- Eat Out Total Discount

As the script is fixed to the exact government requirements i.e. Monday - Wednesdays in August, it can be installed on your terminals in advance of the 3rd August. *\*Subject to minimum ICR licence requirements*

We are providing the script for your TouchPoint terminals and the apps TouchTakeaway / ByTable without any additional charges. Please email BCR to request the script install and we will arrange it as soon as possible. Please note we are currently extremely busy helping our customers to get back up and running after the lockdown. The sooner you request it, the sooner we can get this done for you.

Team BCR